

to: Glen Wambeek
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date: 23 February 2017 at 15:33

subject: Gary & Narelle's holiday Sri Lanka

Hi Glen, I hope this finds you well since we last saw you. As you are aware we arrived back from our Sri Lanka tour last month and we would like to take this opportunity to thank you and your team for a wonderful and Unique tour of your beautiful country. Firstly my friend you are definitely good to your word, everything you said and told us Did Happen and your service and constant communication with us before, during and after our tour was very much appreciated and gave us a real sense of security, especially going to a country we knew little about.

Upon arrival we had an immediate positive experience meeting Rufus who would be our Guide and Chauffer for our whole tour. He was a kind, caring and interesting man who we both got on with very well. We would like you to know this and if you happen to speak with him please give him our regards and reiterate to him how much we appreciated his work and Companionship.

Your Itinerary you put together was ideal for us on our first adventure to your country, it gave us a taste of the Culture, History, nature and the wilderness, everything we were looking for including plenty of our own time to mix with local people and do our own exploring.

The hotels you booked for us were very comfortable, clean and welcoming with all hotel staff extremely helpful and if anything wasn't quite right they would ensure it was fixed and they wouldn't take no for an answer, to service us was their primary goal, which we are not used to that level of service and were sort of embarrassed, but they did make you feel special and not just like another tourist. You were correct about the food and our weight. The food was the best, our weight however is not the best. All the food especially the seafood was fresh and cooked beautifully and the price was cheap compared to at home.

As avid conservationists and bird watchers, we were so exited in what we saw and experienced in the national and wild life parks. Seeing leopards in Yala Park was a real highlight also seeing Hornbills and Your national bird The Jungle fowl so good.

There is so much more I could write about, but I think you get the message, it was a great tour and a unique way to do it with your own personal guide and Chauffer, we haven't had a holiday in this format and we really enjoyed it. Anyway congratulations on organising our tour it was terrific and I will be sure to recommend to you any travellers heading to Sri Lanka.

I have attached some photos for you, and by the way the beaches in Sri Lanka are good but not as good as Australia.

Best Regards Gary & Narelle