

Dear Glen,

We would like to express our gratitude to yourself and 21st Century Tours for their organisation and attention to detail of our recent tailor-made trip to Sri Lanka.

We found the booking process to be stress free and as simple as outlining any destinations that were a must for us, the pace we wanted to travel at, as well as any activities we like to do whilst on holidays. Both Wayne and myself are fit and active so we wanted a medium paced holiday with a lot of walking and balance of sightseeing and relaxing. This seemed quite complicated, however, within a week the itinerary was delivered and we were excited about our upcoming trip.

Unfortunately two weeks before our scheduled departure Wayne had an emergency hip replacement. The surgeon believed that Wayne would be fit enough to travel, however, we had our doubts. Wayne was given the all clear to travel and 21st Century Tours embraced the challenges willingly.

Prior, during and after our trip Glen was in contact with us making sure that we were happy with every element of our holiday. His list of helpful tips prior to departure was very handy and part of his exceptional service.

Upon our arrival in Sri Lanka we were greeted by our driver and guide, Nimal, who remained with us throughout our trip. We found Nimal's informative and honest commentary to be invaluable throughout the tour. We felt like we were immersed in the culture and religion and learnt so much about Sri Lanka. Nimal was always punctual, polite and helpful. We enjoyed his sense of humour and loved the fact that he joined us on all of our adventures. Our vehicle was always immaculate and Nimal's driving was incredibly safe.

Sri Lanka is an amazing destination that we would, and have, recommended to many people. The variety of sights in such a small country are breathtaking. Everyday brought a new adventure from whale watching, National Parks, safaris – where the wildlife is abundant including elephants and leopards, the ancient ruins of Polonnaruwa, Sigiriya Rock Fortress, beautiful beaches, World's End in Horton Nature Reserve and tea plantations. There is something here for everyone.

All of the hotels that 21st Century Tours booked for us were of a high standard and the staff could not be more helpful. The included breakfasts were delicious and plentiful. We especially enjoyed the delicious Sri Lankan curries!!!

Both Wayne and myself enjoy travelling and we have visited many countries. One thing that stands out for us about Sri Lanka was the friendliness and helpfulness of the Sri Lankan people. Nothing was too much trouble and there was a smile everywhere you turned.

Thank you Glen and your team at 21st Century Tours for a fantastic 23 day Sri Lankan experience!!!!

Kind regards,
Leesa and Wayne Gillard